

**PELICAN BAY WATER UTILITIES**  
**1300 Pelican Circle**  
**Azle, TX 76020**  
817-444-1234 ~ 817-444-2725 Fax

February 16, 2021

TO: City of Pelican Bay Water Utilities Customers

# **BOIL WATER NOTICE**

Due to low distribution pressures (below 20 pounds per square inch (psi)), the Texas Commission on Environmental Quality has required the City of Pelican Bay Water Utilities/PWS ID #220164 public water system to notify all customers to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc.). Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions.

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all others who drink this water, especially those who may not have received this notice directly.

If you have questions concerning this matter, you may contact Mike Lowery at 817-444-1234.

Sincerely,



Michael Lowery (Feb 16, 2021 18:47 CST)

Mike Lowery  
Operator